



General Rules and Regulations

- ◆ A hotel night starts at 2:00 p.m. on the day of arrival and ends at 12noon of the following day. The stay can be extended at the discretion of the hotel for an additional fee of Rs. 1500 LKR per hour. It would be helpful if you notify us in advance of any early or late arrival & departure or any other relevant information regarding your package.
- ◆ The hotel guest cannot hand over a room to a third party, even if the period for which the guest paid has not yet expired.
- ◆ Persons who are not checked in the hotel may stay in a hotel room from 07:00 a.m. till 10:00 p.m. Only 02 visitors are allowed in guest rooms at any one time.
- ◆ The hotel accepts guests traveling with pets. Only one pet is allowed per room for an extra charge and the guest bears full responsibility for any damage caused by their pet. Pets must be leashed in common areas. Due to hygienic reasons, pets are not allowed in the hotel restaurant.
- ◆ The guest should notify the hotel's reception desk immediately upon noticing any problems with their rooms, lapses in services provided and damage to their property or the hotel's.
- ◆ The lights-out period starts at 10:00 p.m. and ends at 07:00 a.m. of the following day.
- ◆ Breakfast time starts from 07.30 am to 09.30 am, Lunch time starts from 12.30 pm to 02.30 pm & Dinner time starts at 07.00 pm to 09.00 pm. Please be kind enough to place your order or Join the Buffet within the above mentioned time intervals.
- ◆ Conduct of guests and persons using services of the hotel should not disturb the peaceful stay of other guests. The hotel may refuse to render services to a person violating the above rule.
- ◆ When leaving the room, guests are expected take their room key with them and check whether the door is properly locked. Loss of a room key is subject to an extra charge of Rs.2000/- LKR.
- ◆ The hotel guest bears financial liability for damaging or destroying the hotel's equipment and technical devices due to their fault or due to the fault of their visitors or their pets.
- ◆ Smoking in hotel rooms, corridor, staircase, restaurant, reception hall is prohibited.
- ◆ It is prohibited to consume foodstuffs bought outside the hotel.



Pool & Public Area Rules and Regulations

- Consuming food & drinks are not allowed near the pool.
- Shouting Screaming near the pool is not allowed.
- Please take a shower before entering the pool.
- Please wear a suitable swimming wear when entering the pool.
- Please dip your foot in to the foot bath before entering the pool.
- You need to bring your own towels for the pool use.
- Dress a suitable dress when walking in the hotel premises.
- Jungle adventures- arranges from front office at 9.45am, 10.45am & 11.45am.
- Badminton / volley ball & Indoor games - on request.
- The stay of your Changing Room (complimentary / Charged) can
- be extended at the discretion of the hotel for an additional fee. of Rs. 1500 LKR per hour (After 5.00 PM).
- Consuming Liquor in Poya days is strictly Prohibited in public areas within the hotel premises.
- Cooked food not allowed to the hotel premises.